



In the Moment of Need.

“Business Guidance” @tts performance suite

Introduction

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New **Products**

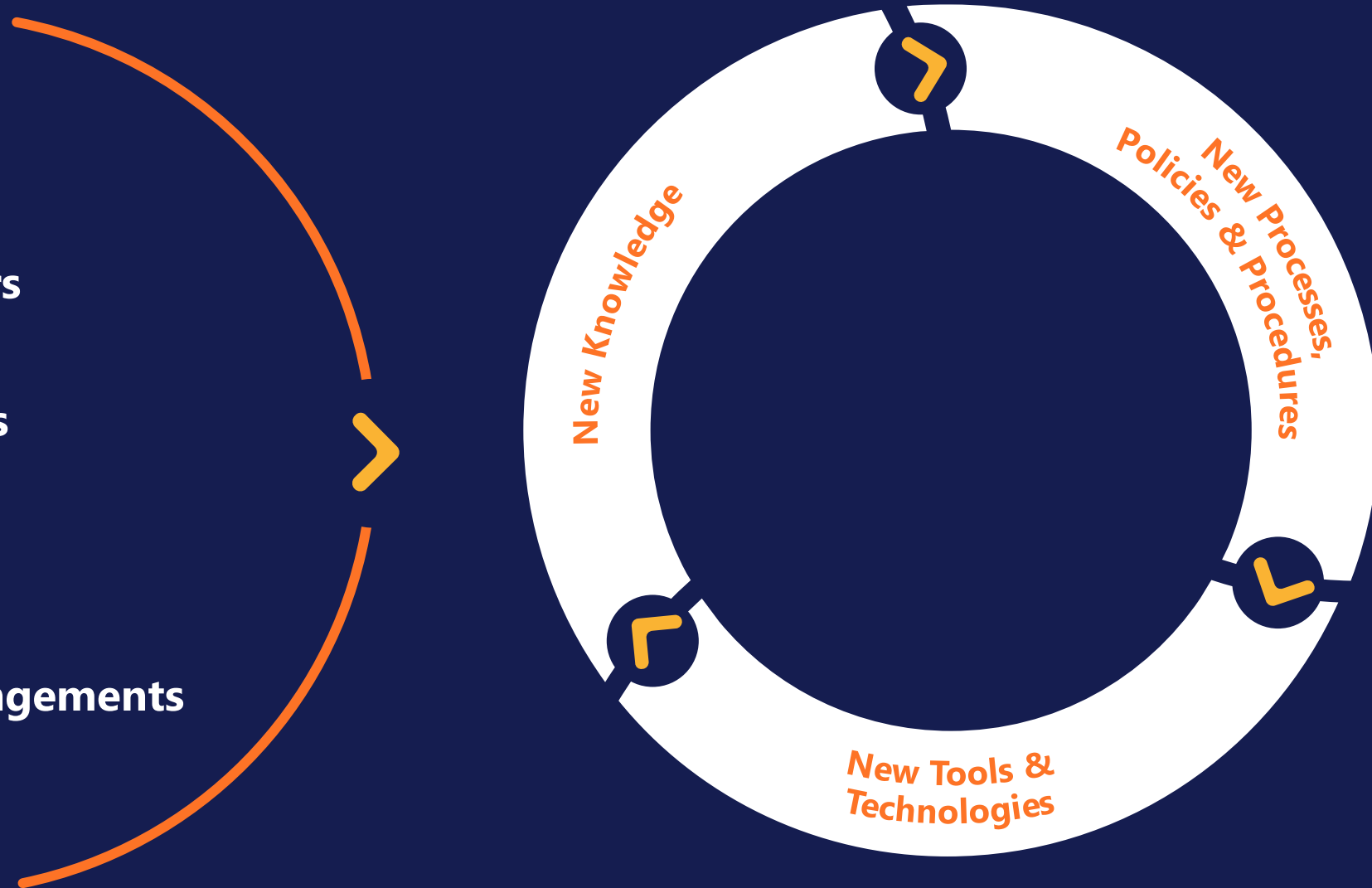
New **Competitors**

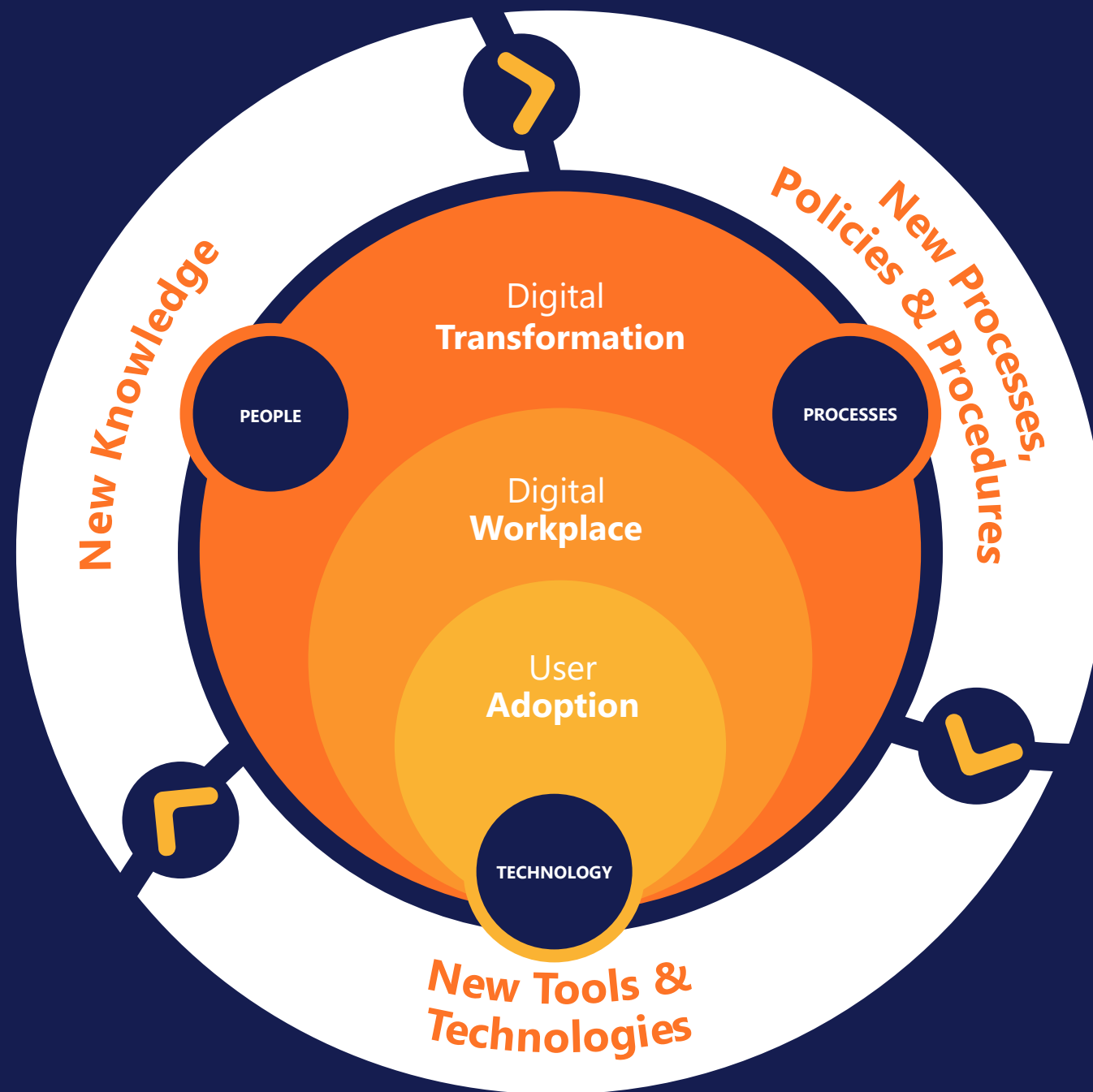
New **Regulations**

World **Events**

New **Work Arrangements**

...





Learning vs Performance

1. When Learning for the **First Time**
2. When Wanting to Learn **More**

-
3. When Trying to **Apply** and/or **Remember**
 4. When Something **Goes Wrong**
 5. When Something **Changes**



Learning



Performance

Learning vs Performance

Different goals at each stage of learning - "5 Moments of Need"*.

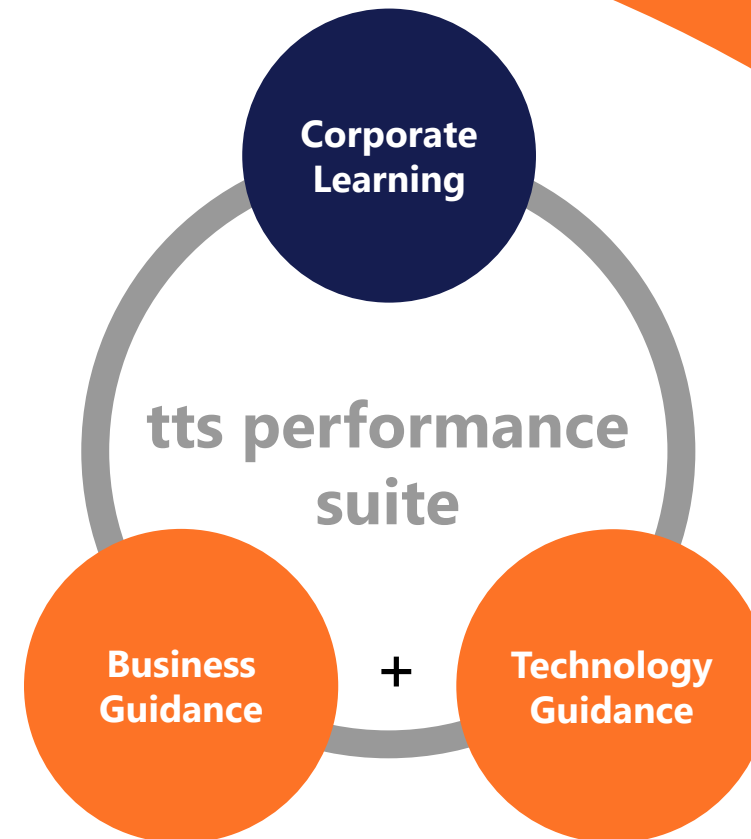
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tts performance suite – A holistic solution

1. When Learning for the **First Time**
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Business Guidance

- Demo -

Business Guidance – Coming up next

- Inline content in topics and courses
- ... in QuickAccess and WebAccess
- Resize QuickAccess window with one click
- Access content structure from QuickAccess
- Insert relationships between processes, topics, and courses
- Specify whether to display a document inline per use case
- Additional process view types

Questions?





Thank you

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